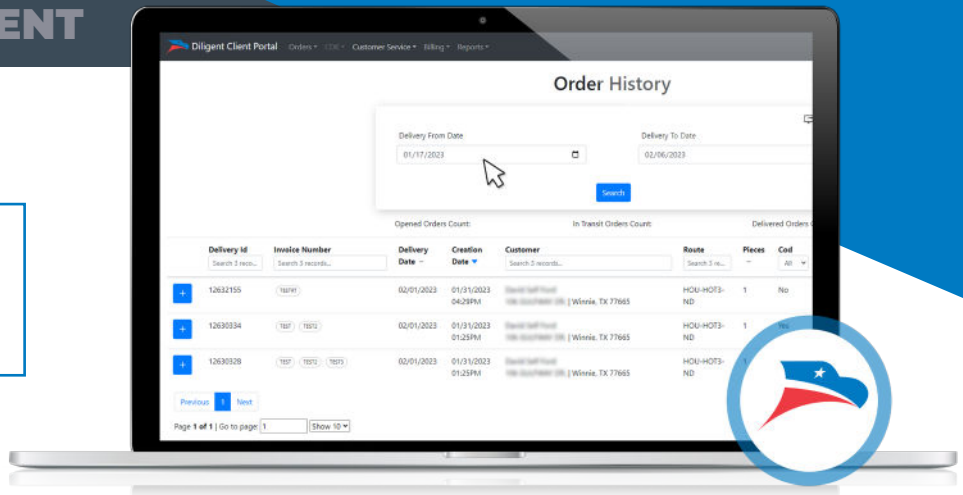


Up to **75% MORE EFFICIENT**

INTRODUCING ...

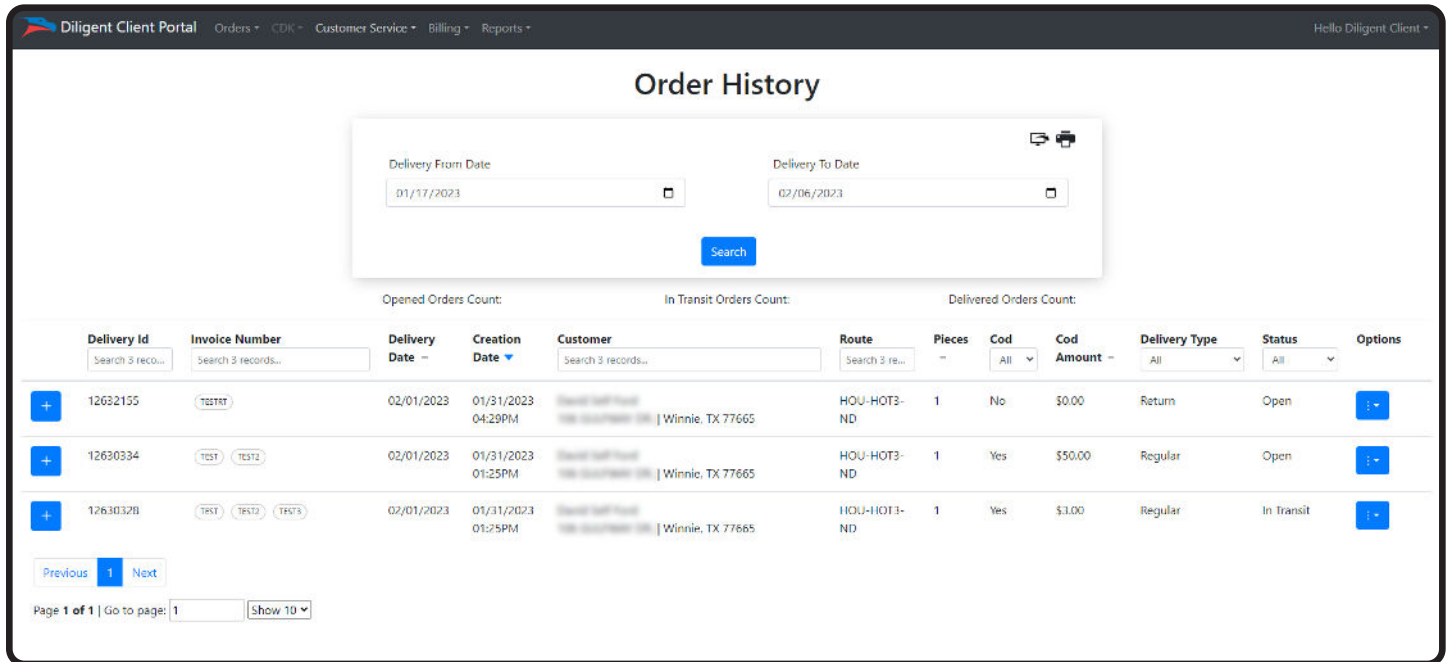
# THE NEW DILIGENT CLIENT PORTAL



## NEW INTEGRATED CUSTOMER PORTAL created by DILIGENT DELIVERY SYSTEMS

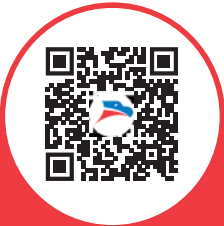
With a nationwide network of 6,500+ driver associates, we complete thousands of local, regional and nationwide deliveries daily. We are proud to announce the latest addition to the wide range of valuable services we provide our customers: Introducing the **NEW DILIGENT CLIENT PORTAL** to integrate with your existing order platform.

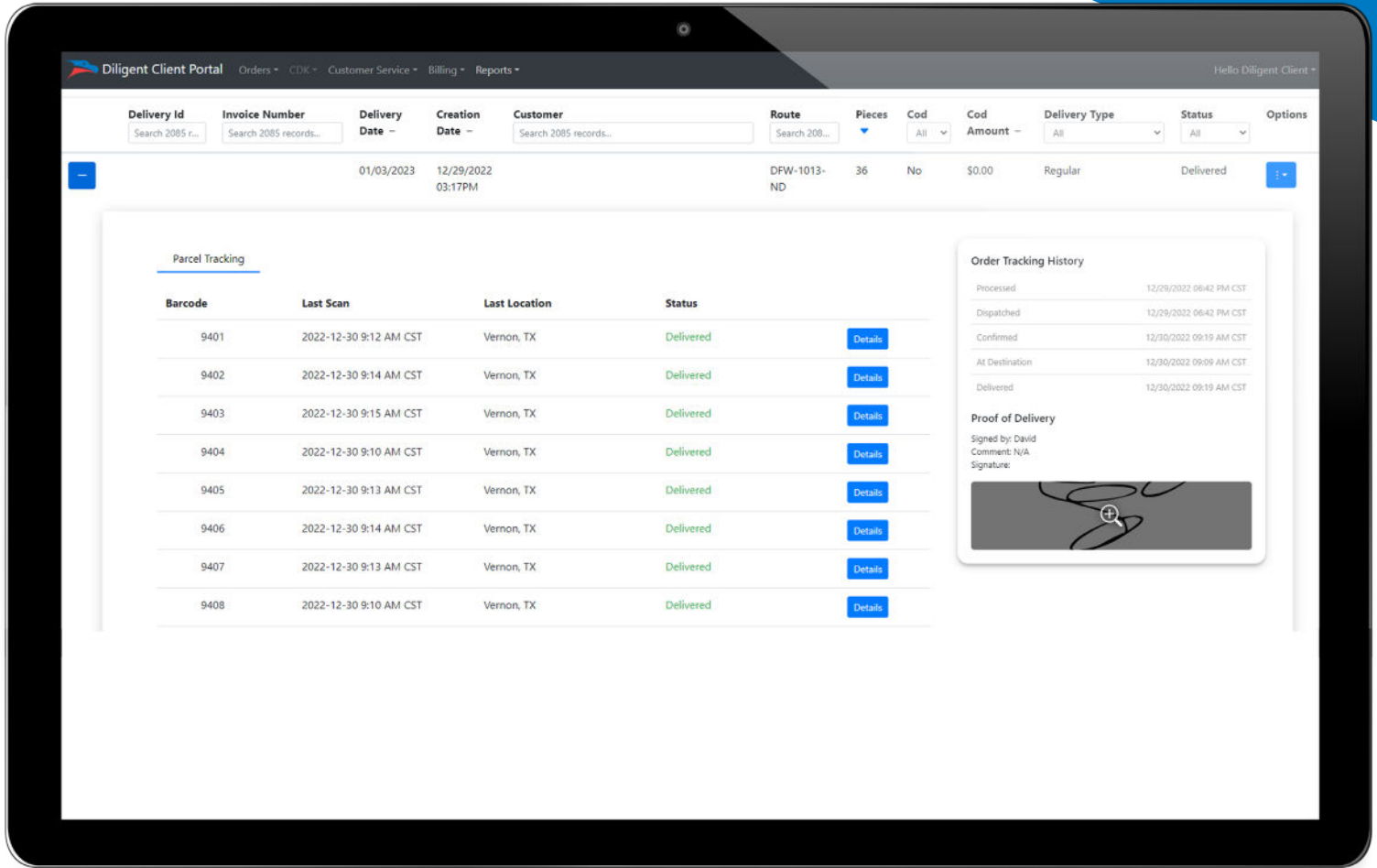
**The new Client portal replaces Diligent's existing CNLS Portal.** Incorporating all of the existing functions and features of CNLS, the new client portal offers a robust and technologically advanced experience, with a streamlined, user-friendly interface that will help Diligent's clients save hundreds of hours and thousands of dollars every year. **The new Client Portal will become the standard portal for all DILIGENT customers.**



### TOP FEATURES TO INCREASE YOUR DAILY EFFICIENCY

- Simplified user-friendly navigation
- Landing page with quick access to frequently used shipping metrics in real-time
- Action center to perform multiple order actions from within one page
- New interactive search grid to create highly customizable reports in seconds
- Excel export feature to Excel, .CSV data formats
- Label batch printing feature





## TRACK YOUR PACKAGE

- Simple order status page with high-level overview of shipping status (open, in-transit, and closed orders); drill down for details and route chronology
- Easily accessible PODs
- Expand to view tracking history for each package
- Easily accessible and downloadable delivery / signature images
- Quickly check order and parcel status; identify delivery exceptions



## PLACE NEW ORDER

- Simplified order entry with prepopulated fields – increase order speed!
- Simplified process for returns and buyouts
- Intuitive Navigation

## ANALYZE YOUR SHIPMENT

- Extra reports to analyze shipment practices
- Interactive tool to sort and filter through invoice history
- Multiple user access
- Returns and order tracking access for your customers
- And many more features . . .

***In Q2-2023, DILIGENT will launch a full CDK integration to create an even greater customer experience!***

